

Investors' Behaviour and the Investment Decision-Making of Chennai's Residents

S. Hemantha Kumari¹, Dr. S. Janaki²

¹ Doctoral Research Scholars, Department of Business Administration, Annamalai University, Chidambaram, Tamilnadu, India

² (Corresponding Author) Assistant Professor, Department of Business Administration, Annamalai University, Chidambaram, TamilNadu, India

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Abstract

Beholding challenges, the present study is a challenge to get an insight into the factors of investment behaviour that has an impact on the investment decisions of the Non-Resident and Resident Indian Individual Investors. Behavioural finance approach explores the Investment Behaviour of investors as well as tries to identify how these behaviours guide investment decisions. Investment Behaviour is an important research area which varies among investors, regarding factors characterised mostly as Demographical and Psychological factors. Thus, mapping the investment Behaviour of individuals is a big task to the researchers. Copious research has been performed across the world for identifying the Investment Behaviour of investors and that different factors how it influences the investment decision. The purpose of this study is to determine the association between investor behaviour and Investment Decision Making among in Chennai's Residents. To that objective, the independent variable is Investor Behaviour, and the dependent variable is as follows. Invest money, make investment decisions, plan for retirement, make temporary arrangements, make financial judgments, and cover unexpected expenses in information technology. Investment Decision Making is a dependent variable, and its sub variables include Rational, Intuitive, Dependent, Avoidant, and Spontaneous. Data for this descriptive research will be gathered via a questionnaire sent out to 417 workers in Chennai. To analyse the data in this study, we will use a method called multiple regression. Based on the results, we infer that Chennai residents' investor behaviour is positively correlated with and significantly influenced by investment decision making.

Key Words: Investor's behaviour, Investment Decision Making, Chennai's Residents

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1. Introduction:

Homeownership in the countryside and the city are the primary foci of all past research. Prior research has ignored the demographic, social, psychological, and informational

variables that influence Indian individual investors' decisions while making residential-based investments. A questionnaire will be sent out to 417 workers in Chennai to collect data for this descriptive research. In this research, we

will use a method known as multiple regression analysis to draw conclusions. In the end, we drew the conclusion that investor behaviour and investment decision making among Chennai residents are positively correlated and significantly influenced by one another. This has allowed the researcher to better understand the similarities and differences between the investment habits of Resident Indians and Non-Resident Indians, and to provide light on the impact that such experiences have on people's investment decisions.

Common patterns of investor decision-making and financial capital allocation as documented in the literature, as influenced by structural, cultural, and psychological irregularities (Shiller, 2000)

When analysing stock market behaviour, individual investors might be said to behave differently from institutional investors. According to Gerald Appel (2006), quoted in Sarkar and Sahu (2008), an investor's behaviour (IB) consists of the acquisition, consumption, assessment, and disposal of assets in line with the investor's wants, requirements, and preferences (2017). Individual investors are susceptible to four types of cognitive bias: heuristic bias, prospect bias, market bias, and herding bias.

In the context of making investment decisions, an individual's approach, strategy, reaction, and action are all included in the definition provided by Phillips, Paziienza, and Ferrin (1984). In terms of investments, decision making may be understood as the process of picking one potential course of action from among several alternatives. Performing this action follows after considering all potential alternatives (Mathews, 2005). According to Thunholm

(2004), a person's decision making strategy is their typical course of action in a particular decision making situation. The decision-maker, the decision-making job, and the decision-making setting can all influence this reaction type. When compared to differences in decision-makers' actions, differences in decision-makers' core cognitive capacities, such as information processing, self-evaluation, and self-regulation, have a consistent influence on the response pattern across a wide range of decision-making tasks and circumstances.

2. Review of Literature:

In a research published in December 2010, RajarajenVanjeko Finance India showed how these traits may be utilised to learn more about individual investors and their needs in terms of financial products. The investor's long-term goals are also reflected in this. The survey claims that retail investors are increasingly considering equity investments.

Researchers Ramprasath.S and Dr. B. Karthikeyan found that safety is the most important element to individual investors in deciding which assets to purchase in their December 2013 study on investor sentiment. Financial institutions, insurance policies, and bullion have all received investments from private individuals. The vast majority of investors, likewise, routinely evaluate the efficiency of their investment vehicles.

Investing patterns of individual consumers in items such as mutual funds (January–June 2013) & Apoorv Raj Suresh Their research shows that more consumers are turning to commercial sources for help in decision-making. On the other hand, they see value in relying on personal sources when making decisions. Publications like periodicals and

newspapers, as well as other online resources, films, advertisements, displays, demonstrations, and exhibitions, and even coworkers, all play a key role in the search for relevant data.

The impact of the "Investment Decision Making Curriculum for Teens: Impact Evaluation" was determined using data from a survey of 4,107 American schoolchildren (Danes, Huddleston-Casas, & Boyce, 1999). They analysed students' financial behaviours, knowledge, and confidence before and after they participated in the High School Investment Decision Making Curriculum using primary data collected through questionnaires and surveys. Researchers observed and concluded that students' financial knowledge, behaviour, and self-efficacy significantly changed both immediately after the completion of the programme and three months afterwards. Nearly two-thirds of the young people exhibited improved comprehension, one-third improved their behaviour, and over forty percent increased their confidence in managing money.

This study, "The Changing Function of the Financial Planner from Financial Analytics to Coaching and Life Planning," looked into the need for and usage of non-financial coaching and counselling by financial planners (Dubofsky&Sussman, 2009). The staggering number of 3,380 financial advisers who took part in the survey is impressive. Financial advisers helped their customers cope with humbling human events including illness, divorce, family friction, a lack of faith or spirituality, severe depression, and death, according to a recent study. A significant percentage of responders (40%) had not received any

training or skill development in aiding customers with non-financial challenges, as shown by the data.

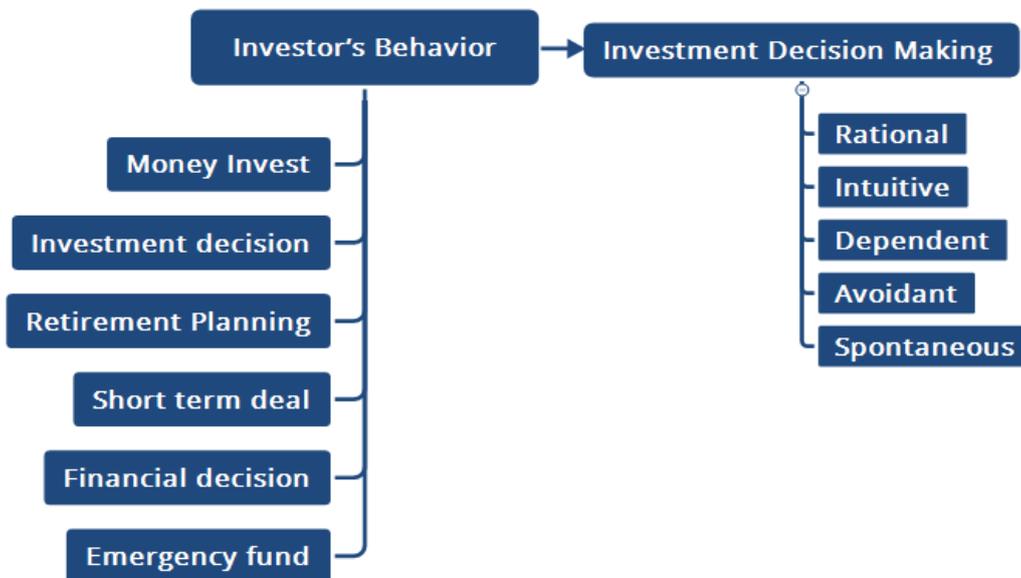
The purpose of Seth et al research . 's was to ascertain the degree to which investors in Delhi and the National Capital Region (NCR) are comfortable with the choices they have made (2010). This study looked at the effects of age, income, and education on investment decisions. The paper finds that NCR investors treat various forms of financial assets with distinct Investment Decision Making procedures. Evidence is shown in this study that Investment Decision Making has an effect on investor behaviour, which in turn affects investor well-being. There is a dearth of data that may serve as a roadmap for creating an effective Investment Decision Making Training Module for various investors. It is crucial to construct a behavioural model of Investment Decision Making in order to better understand investor behaviour and encourage more rational decisions financial.

3. Research Methodology

3.1 Research Design:

In this study, the objectives and primary focus of the inquiry informed the research strategy used. The researcher employs a descriptive research strategy to carry out the inquiry. Descriptive research aims to identify and explain the distinguishing features of an individual or group. The study's methodology sheds light on the present state of affairs. This research looks specifically at how people in Chennai make investing decisions and how they behave as investors. Researchers in this study looked at how residents of Chennai, India, make investment decisions and how their investing behaviour has changed over time.

Figure 1: Framework of the research



Objectives of the Study:

- To investigate the investor behavior and financial planning of Chennai’s Residents.
- To ascertain the divergences of view among Chennai’s Residents on Investor’s behaviour and investment decision-making strategy.
- To assess the impact of Investor’s behaviour on investment strategy formulation.

Hypotheses of the Study:

- There is no statistically significant variation in attitudes toward Investor’s behaviour among Chennai’s Residents based on demographic characteristics.
- There is no discernible variation in attitudes about investment decision making strategy amongst Chennai’s Residents employees based on demographic characteristics.
- Investor’s behaviour has no effect on the Investment Decision Making Strategy.

3.2 Data Collection:

The researcher used a thorough questionnaire to obtain primary data from residents of Chennai. The questionnaire has three parts, the first of which includes questions on the People demographics. In the second, we’ll discuss how investors should act, and in the third, we’ll look at how to make investment choices.

3.3 Reliability Analysis:

In addition, reliability analysis was employed to ascertain the dependability of the aforementioned variables. At least 0.70 on Cronbach's alpha, which requires a reliability range of 0.83 to 0.81, would be considered acceptable.

Table 1: Reliability Analysis

S.No.	Variable	Item	Cronbach’s Alpha
I	Investor’s Behaviour	30	0.83
II	Investment Decision Making	25	0.81

3.4 Sampling Technique:

Probability model of the study's sampling procedure the people, the recipient of the questionnaire was selected by a random selection process. This method of collecting data is both simple and inexpensive. For the purpose of locating qualified Chennai Locals, the procedure used a system of random sampling. The most effective way to acquire new members is through personal connections. As part of this research, a special inspection protocol was designed to guarantee the presence of Chennai's Resident.

3.5 Sample Size:

Four hundred thirty-two surveys were sent out in all. In all, 425 surveys were submitted. We were missing 7 questionnaires. Four hundred and twenty-five questionnaires were received; 417 were valid responses, while the remaining eight included significant errors. Thus, 417 individuals made up the sample size.

4. Data Analysis:

To find out what factors have an effect on what, researchers employ a method called "path analysis." In this method, investor activity is viewed separately from other factors. Investing choices are affected by a number of other factors.

Regression Analysis

Table 2: Impact of dimensions of Decision Making Strategy on Money Invest of Investor's behaviour

Independent Variable	Dependent Variable	R	R ²	Adj. R ²	F	p
Rational, Intuitive, Dependent, Avoidant, Spontaneous	Money Invest of Investor's behaviour	0.390	0.152	0.148	36.4	0.001

Source: primary data

The effects of decision-making strategy elements on investor behaviour among residents of Chennai are shown in Table 2. Rational, Intuitive, Dependent, Avoidant, and Spontaneous are five strong aspects of Decision Making Strategy that are predicted and listed in this table. Rational, Intuitive, Dependent, Avoidant, and Spontaneous are all powerful components of Chennai's resident decision-making strategy, and no component is less powerful than the others.

The coefficient of determination R² is the square root of the product moment interactions. The value of R increases as R². R² will always be greater than adjusted R². The model is considered to be good if there is little variation between the Adjusted R² and R². In order to support this claim, the following hypothesis was put out.

H₀: There is no impact of factors of Decision Making Strategy on Money Invest of Investor's behaviour among the Chennai's Resident.

Table 3 Co-efficient table

S.No.	Model	Un-standardized Coefficients		Standardized Coefficients	t	p
		B	Std. Error	Beta		
	Constant	1.423	0.2344		6.07	0.001
1	Rational	0.267	0.0649	0.242	4.11	0.001
2	Intuitive	0.222	0.0692	0.189	3.21	0.025
3	Dependent	0.345	0.1287	0.231	2.29	0.047
4	Avoidant	0.278	0.0689	0.251	4.67	0.001
5	Spontaneous	0.298	0.0734	0.124	3.53	0.051

Source: primary data

The R value for the factors of Rational, Intuitive, Dependent, Avoidant, and Spontaneous is 0.390, and the R² value is 0.252, showing a 15.2percent accuracy in predicting the behaviour of Investors with regard to money investments. Given that there is only a 0.004 difference between the corrected R² and the R² value, the sample size is becoming closer to that of the population. At the p-value 0.001 threshold of significance, the F-value of 36.4 is significant. Consequently, the subsequent regression equation was created.

Money Invest of Investor's behaviour = (1.423) + Rational (0.267) + Intuitive (0.222) + Dependent (0.222) + Avoidant (0.267) + Spontaneous (0.222)

The slope of the regression line is where the Rational of Decision Making Strategy's "beta" value of 0.242, or a 24.2 percent influence on the Investor's behaviour while investing money, falls. The standardised regression coefficient at a p-value of 0.001 is significant, as indicated by the t-value of 4.11. Thus, the rational of decision making strategy validates the effect of investor

behaviour among Chennai residents on money invested.

The slope of the regression line is impacted by the 'beta' value of Intuitive of Decision Making Strategy, which is 0.189 and reflects an 18.9% influence on the Intuitive of Decision Making Strategy on the Money Invest of Investor's behaviour. The standardised regression coefficient is significant at a p-value of 0.025, as indicated by the t-value of 3.21. As a result, the Intuitive of Decision Making Strategy reveals the effect of investor behaviour among Chennai residents on money invested.

The slope of the regression line is where the dependent of decision making strategy's "beta" value of 0.231, or a 23.1 percent influence on the dependent of decision making strategy on the money invested by investors, falls. The standardised regression coefficient is significant at a p-value of 0.047, as indicated by the t-value of 2.29. The influence of investor behaviour among Chennai residents on money invested is

therefore confirmed by the dependent on decision making strategy.

The slope of the regression line is where the Avoidant of Decision Making Strategy's "beta" value of 0.251, or a 25.1 percent influence on the Avoidant of Decision Making Strategy on the Money Invest of Investor's behaviour, falls. The standardised regression coefficient is significant at a p-value of 0.001 as indicated by the t-value of 4.67. As a result, the Avoidant of Decision Making Strategy supports the effect of investor behaviour among Chennai residents on money invested.

The slope of the regression line is where the "beta" value of the spontaneous decision-making strategy, which is 0.124 and reflects a 12.4 percent influence on the investor's behaviour while investing money, falls. The standardised regression coefficient is significant at a p-value of 0.051 as indicated by the t-value of 3.53. The influence of investor behaviour among Chennai residents on money invested is therefore confirmed by the spontaneity of decision-making strategy.

According to the research, the characteristics of a good investor include being logical, intuitive, dependent, avoidant, and spontaneous. No one element was found to be less commonly displayed by school leaders, according to Bhat and Dar (2012). They also noted that forcing and smoothing were followed by the collaborative and compromise methods that were commonly seen. Only Rational, Intuitive, Dependent, Avoidant, and Spontaneous behaviours were shown to moderate the association between distributive and procedural fairness and Money Invest of Investor's behaviour by Deene and Pathi (2013). The investigation also revealed that none of the decision-

making strategy factors suggests that investor behaviour among Chennai residents has no influence on money invested. There is a link between decision-making strategy and investor behaviour, as revealed by Arti, Julee, and Sunita (2011), Alleyene and Broome (2010), Kabra, Mishra, and Dash (2010), Kumar Vijayabanu and Amudha (2012), KabirAbdulkadarMansuri(2020), and Ana Cristina Silva, L. (2017).

4.1 Findings:

The analysis found that the traits of rational, intuitive, dependent, avoidant, and spontaneous had a beneficial influence on investor behaviour while making investment decisions. No one component, according to Bhat and Dar (2012), was less commonly displayed by school leaders. They also noted that forcing and smoothing were followed by the collaborative and compromise methods that were commonly seen. According to Deene and Pathi (2013), only rational, intuitive, dependent, avoidant, spontaneous, and spontaneous mediate the link between distributive fairness and investor behaviour. The investigation also revealed that no component of decision-making strategy verifies the absence of an influence on investor behaviour among Chennai residents' investment decisions. There is a link between decision-making strategy and investor behaviour, as was found by Arti, Julee, and Sunita (2011), Alleyene and Broome (2010), Kabra, Mishra, and Dash (2010), Kumar Vijayabanu and Amudha (2012), KabirAbdulkadarMansuri(2020), and Ana Cristina Silva, L. (2017).

The study found that the investor's behavior's retirement planning is positively impacted by rational, intuitive, dependent, avoidant, and spontaneous tendencies. No

one component, according to Bhat and Dar (2012), was less commonly displayed by school leaders. They also noted that forcing and smoothing were followed by the collaborative and compromise methods that were commonly seen. According to Deene and Pathi (2013), only Rational, Intuitive, Dependent, Avoidant, and Spontaneous personality types can moderate the link between distributive and procedural fairness and investor behaviour towards retirement planning. The investigation also showed that none of the decision-making strategy factors confirmed that investor behaviour among Chennai residents had no influence on retirement planning. There is a link between decision-making strategy and investor behaviour, as was found by Arti, Julee, and Sunita (2011), Alleyene and Broome (2010), Kabra, Mishra, and Dash (2010), Kumar Vijayabanu and Amudha (2012), KabirAbdulkadarMansuri(2020), and Ana Cristina Silva, L. (2017).

5. Suggestions:

- When making investments, traders should know how their choices will effect their overall financial situation. Therefore, it's important for investors to understand the significance of financial literacy.
- Setting financial goals and objectives is the first step in the Investment Decision Making process, but it is crucial to use accurate target figures. The following step is to calculate the required financial investment to reach the goal. In order to get the exact figures, you can use one of the many calculators available on the internet.

6. Conclusion:

This research is unusual because it attempts to examine a connection between investor behaviour and Investment Decision Making among Chennai's Residents that has been there all along but has been missed. Investment Decision Making has been shown to have a connection to investor behaviour, as suggested by Amiri, S., and Razavizade, N. (2013). The researcher found that people's emotions have a significant role in their investing decisions, regardless of whether they are residents or non-residents. Investment opportunities are often evaluated and decided upon on the spur of the moment. Many people simply don't care enough to check the details before putting their life savings into an investment. This leads to poor investing decisions, which might compromise the security of one's savings. Generally, private investors undervalue the significance of developing a personal risk profile and investing in accordance with that profile. Neither of them has had use of cutting-edge Risk Profiling resources. As a result, banks and financial firms utilise outdated methods that fail to accurately reflect an individual's true risk level.

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